

Delivering Peace of Mind

Service, Assistance and Value-Added Packages

As America's Most Trusted Mover, we take great pride in loading, transporting and unloading your belongings with the utmost care. However, should something unexpected occur, Mayflower's Value-Added Packages are designed to give you peace of mind at every step on the journey to your new home.

Depending on which package you choose any or all of the following features are included.

Additional Valuation Protection

If you'd like protection above the legal minimal valuation, Additional Valuation Protection will increase your declared Full-Value Protection amount when you purchase any package.

Claims Assist

If you need to make a claim for loss or damage, contact Mayflower within 30 days of delivery. After an in-person or online assessment, we'll help you complete your claim form, have repairs made or discuss replacement options.

Debris Removal

Don't want to deal with post-move debris? Just contact us within 30 days after delivery and we'll pick up your empty move cartons and packing material waste.

Delay Payment

If Mayflower picks up or delivers your belongings after your scheduled move date, we'll compensate you for the delay: \$100 for each day after the scheduled pickup or delivery of your household goods. With most packages, you can increase this amount to \$250 per day.

Gold Standard Protection®

This value-added service enhances our standard coverage for your possessions. Once you choose your level of Full Value Protection, you can also receive protection for the following:

Pairs and Sets

If any one item that is part of a larger set is damaged and cannot be fixed or replaced to match the rest of the set, Mayflower will replace or pay for the entire set's replacement value.

Mechanical Malfunction

If an independent, third-party assessment professional determines the mechanical failure of an item was due to a move-related issue, it may be repaired or replaced even when the cartons do not indicate damage.

Acts of God

If there is a claim for loss or damage caused by a natural disaster during your move it will be eligible for compensation.

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Choosing Your Protection Package is as Easy as 1-2-3

Customized moving solutions are a Mayflower specialty — and that includes what we offer under our three packages. Simply choose the one that best fits your specific wants, needs and budget.



Option 1 (Good Value) \$225

- ✓ \$5,000 Additional Valuation Protection
- ✓ Gold Standard Protection®
- ✓ Identity Theft Protection
- ✓ Claims Assist



Option 2 (Better Value) \$425

- ✓ \$25,000 Additional Valuation Protection
- ✓ Gold Standard Protection®
- ✓ Identity Theft Protection
- ✓ Claims Assist
- ✓ **Debris Removal**
- ✓ **Additional Delay Claim Payment (\$250/day)**



Option 3 (Best Value) \$725

- ✓ \$25,000 Additional Valuation Protection
- ✓ Gold Standard Protection®
- ✓ Identity Theft Protection
- ✓ Claims Assist
- ✓ **Basic Wall Mount Disassembly (up to 2 TVs)**
- ✓ **Basic Wall Mount Setup (up to 2 TVs)**
- ✓ **Additional Delay Claim Payment (\$250/day)**

Not all protection options are available for every move. Check with your Mayflower representative for specific details. For a full breakdown of the Value-Added Packages program and to learn more, scan the QR code.

Any questions? Don't hesitate to reach out to your Mayflower representative for guidance Every Step of the Way®.



You can select and edit this text to add your local information and contact info.